

Day 1

Time Slot	Topic	Min
12:00pm – 1:00pm	Registration	60
1:00pm – 1:30pm	Introduction & Course Overview	30
1:30pm – 2:00pm	Module 1: Risk Management Overview	30
2:00pm – 2:30pm	Module 2: Characteristics of a Successful Health Care Risk Professional	30
2:30pm – 2:45pm	Break	15
2:45pm – 3:30pm	Module 3: Risk Identification	45
3:30pm – 4:15pm	Day 1 Activity: Your Risk Management Plan	45

Day 2

Time Slot	Topic	Min
7:30am – 8:30am	Registration/Breakfast	60
8:30am – 8:45am	Recap of Day 1	15
8:45am – 10:15am	Module 4: Application of Risk Identification Principles	90
10:15am – 10:30am	Break	15
10:30am – 11:30am	Module 5: Risk Analysis	60
11:30am – 12:30pm	Module 6: Risk Control	60
12:30pm – 12:45pm	Q&A/Classroom Discussion	15

12:45pm – 1:30pm	Lunch	45
1:30pm – 2:00pm	Module 7: Risk Financing	30
2:00pm – 2:45pm	Module 8: The Legal System – Intro to the Law	45
2:45pm – 3:00pm	Break	15
3:00pm – 4:00pm	Module 9: Claims and Litigation Management	60
4:00pm – 4:45pm	Day 2 Activity: Lakeview Case Study/Wrap Up	45

Day 3

Time Slot	Topic	Min
7:30am – 8:30am	Registration/Breakfast	60
8:30am – 8:45am	Recap of Day 2	15
8:45am – 9:45am	Module 10: Operational RM Issues in Clinical Care	60
9:45am – 10:00am	Break	15
10:00am – 11:00am	Module 11: Critical Event Management	60
11:00am – 11:30am	Video Exercise: First Do No Harm 1	30
11:30am – 11:45am	Q&A/Classroom Discussion	15
11:45am – 12:30pm	Lunch	45
12:30pm – 1:45pm	Module 12: Disclosure	75
1:45pm – 2:15pm	Video Exercise: First Do No Harm 2	30
2:15pm – 2:30pm	Break	15
2:30pm – 3:15pm	Module 13: Risk Management Program and Goals	45
3:15pm – 4:45pm	Module 14: Putting It All Together and Course Wrap Up	90