

## Day 1

Time Slot	Topic	Min
7:30 a.m. – 8:30 a.m.	Registration/Breakfast	30
8:30 a.m. – 9:45 a.m.	Module 1: Intro/Risk Management (45 min) Module 2: The Role of the Health Care Risk Professional (30 min)	75
9:45 a.m. – 10:00 a.m.	Break	15
10:00 a.m. – 12:00 p.m.	Module 3: Risk Identification (35 min) Module 4: High-Risk Settings (85 min)	120
12:00 p.m. – 1:15 p.m.	Lunch Break	75
1:15 p.m. – 3:00 p.m.	Module 5: Risk Analysis (45 min) Module 6: Risk Control (60 min)	105
3:00 p.m. – 3:15 p.m.	Break	15
3:15 p.m. – 4:45 p.m.	Video: First Do No Harm Video 1 (30 min) Module 7: Root Cause Analysis (60 min)	90

## Day 2

Time Slot	Topic	Min
7:30 a.m. – 8:30 a.m.	Registration/Breakfast	60
8:30 a.m. – 10:00 a.m.	Module 8: Risk Financing (45 min) Module 9 Claims (45 min)	90
10:00 a.m. – 10:15 a.m.	Break	15
10:15 a.m. – 12:00 p.m.	Module 10: Documentation and Informed Consent (30 min) Module 11: Crisis Management/First Do Not Harm 3 (60 min) Module 12: Risk Management Program and Goals – “Putting it all Together” (15 min/total 120)	105
12:00 p.m. – 1:15 p.m.	Lunch Break	75
1:15 p.m. – 3:00 p.m.	Module 12: Risk Management Program and Goals – “Putting it all Together” (105 min/total 120)	105
3:00 p.m. – 3:15 p.m.	Break	15
3:15 p.m. – 4:45 p.m.	Module 13: Emerging Risks/Case Studies (60 min) Module 14: Leading Risk Management Programs to Operational Excellence (30 min)	90