

## Day 1

Time Slot	Topic	Min
7:30 a.m. – 8:30 a.m.	Registration/Breakfast	60
8:30 a.m. – 8:45 a.m.	Group Exercise/Introductions	15
8:45 a.m. – 9:00 a.m.	Module 1: ERM	15
9:00 a.m. – 9:45 a.m.	Module 2: The Legal System – Intro to the Law	45
9:45 a.m. – 10:00 a.m.	Break	15
10:00 a.m. – 11:00 a.m.	Module 3: Compliance & Privacy	60
11:00 a.m. – 12:00 p.m.	Module 4: Conditions of Participation & Accreditation	60
12:00 p.m. – 1:00 p.m.	Lunch Break	60
1:00 p.m. – 2:15 p.m.	Module 5: Operational Risk Management Issues in Clinical Care	75
2:15 p.m. – 3:00 p.m.	Module 6: Credentialing	45
3:00 p.m. – 3:15 p.m.	Break	15
3:15 p.m. – 4:00 p.m.	Module 7: Employees in the Health Care Workplace	45
4:00 p.m. – 4:45 p.m.	Module 8: Putting it All Together: Lakeview	45

## Day 2

Time Slot	Topic	Min
7:30 a.m. – 8:30 a.m.	Registration/Breakfast	60
8:30 a.m. – 10:00 a.m.	Module 9: Contemporary Health Care Exposures	90
10:00 a.m. – 10:15 a.m.	Break	15
10:15 a.m. – 11:15 a.m.	Module 9: Contemporary Health Care Exposures	60
11:15 a.m. – 12:00 p.m.	Module 10: EMTALA	45
12:00 p.m. – 1:00 p.m.	Lunch Break	60
1:00 p.m. – 2:00 p.m.	Module 11: Disaster Preparedness	60
2:00 p.m. – 2:45 p.m.	Module 12: Claims & Litigation Management	45
2:45 p.m. – 3:00 p.m.	Long Term Care Case Study	15
3:00 p.m. – 3:15 p.m.	Break	15
3:15 p.m. – 4:30 p.m.	Module 13: Disclosure	75
4:30 p.m. – 4:45 p.m.	Questions and Wrap Up	15