



CALIFORNIA SOCIETY FOR HEALTHCARE RISK MANAGEMENT 43RD ANNUAL EDUCATION CONFERENCE



CONFERENCE BROCHURE



MARCH 6 - 8, 2024

**NAPA VALLEY MARRIOTT AND SPA
3425 SOLANO AVE., NAPA, CALIFORNIA**

The 2023-2024 Board of Directors of CSHRM proudly welcomes you back to the 43rd Annual Education Conference in beautiful Napa Valley. We hope that you find this to be an interactive Conference that provides you with an exciting and distinctive blend of informative discussions and intellectual presentations along with useful networking and socializing opportunities. This Conference represents the full spectrum of the healthcare risk management industry and provides a unique opportunity for professionals to openly exchange information and ideas that truly allow you to connect with risk management professionals, claims representatives, attorneys and other healthcare related personnel.

The CSHRM Board of Directors and speakers hope and believe that you will find the 2024 Conference to be a rewarding and worthwhile event.

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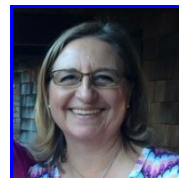
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CONFERENCE SCHEDULE OF SPEAKERS, TOPICS AND EVENTS

DAY ONE - WEDNESDAY, MARCH 6, 2024

1:00 p.m.

Grand Ballroom

Welcome to the Conference – Introductory Remarks

Kathy Lozano - CSHRM Board President

1:00 - 2:00 p.m.

Grand Ballroom

Legal Barriers to Reproductive Medicine Post-Dobbs

J. Julia Hansen-Arenas, Esq. - Hassard Bonnington, LLP



The presentation is designed to give a broad overview of the history of reproductive choice in this country (*Roe v. Wade* to *Dobbs*) and to discuss the changes that have occurred since the 2022 Supreme Court decision.

2:00 - 3:00 p.m.

Grand Ballroom

Tele- Critical Care: More than just eyes in the sky

Elizabeth Scruth, Ph.D., RN - Kaiser Permanente Northern California



Proactive and reactive monitoring accompanied with risk scores provide for complete oversight of Intensive Care using Tele-Critical Care.

3:00 - 3:15 p.m.

Grand Foyer

Afternoon Break

Enjoy an afternoon break and socialize with our Sponsors and Exhibitors

3:15 - 4:15 p.m.

Grand Ballroom

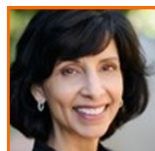
Far From Footloose: Meet the New "103" Nurse Practitioner

Edward S. Fabi, Esq. - Sutter Health

Surani Hayre-Kwan, DNP, MBA, FNP-BC, FACHE, FAANP - Sutter Health



This session will clarify practice requirements and address common misinformation related to NP scope of practice and privileging of these new NPs.

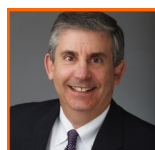


4:15 - 5:15 p.m.

Grand Ballroom

California Law Update: Recent Case Decisions/Legislative Activity & Implications HRM

Scott Buchholz, Esq. - Dummit, Buchholz & Trapp



This presentation will highlight select California state court decisions affecting healthcare. The overview of California decisional law will cover a wide range of issues, including professional liability, dispositive motions, MICRA, peer review, damages as well as other issues pertaining to substantive and procedural law.

DAY ONE SCHEDULE - CONTINUED

5:30 - 6:30 p.m.
Redwood Grove



Welcome Reception

CSHRM invites all Conference attendees to meet and socialize with each other and the CSHRM Board.



DAY TWO - THURSDAY, MARCH 7, 2024

7:30 - 8:30 a.m.
Grand Foyer

Continental Breakfast



8:30 a.m.
Grand Ballroom

Day Two: Welcome and Opening Remarks

Kathy Lozano - CSHRM Board President

8:30 - 9:30 a.m.
Grand Ballroom

Making the Unconscious Conscious: Understanding and Mitigating Bias

Mikael Villalobos, Ed.D. - U.C. Davis



The presentation will discuss and provide insight into the following areas: (1) Gain awareness of the theory and language in understanding; (2) Reflect and recognize when we engage in biased behavior; (3) Explore strategies in addressing and mitigating biases in both personal and professional domains.

9:30 - 10:30 a.m.
Grand Ballroom

"Healthy Workforce: Enhancing MSD Prevention through Risk Assessment and Innovative Solutions"

Kristie Elton, MSPT, CPHRM, CHSP - UCOP Risk & Safety Solutions

Moria Heilmann, MS - UCOP Risk & Safety Solutions



Participants will gain a comprehensive understanding of the staggering economic impact of musculoskeletal disorders (MSDs) on US companies and the pivotal role employers play in promoting musculoskeletal health. They will learn how proactive risk assessments can serve as a vital strategy for identifying potential problem areas and facilitating practical workplace adjustments. Participants will leave with practical insights on how to leverage these learnings and tools to make informed decisions, create a healthier work environment, and encourage employees to adopt habits that prevent and alleviate MSDs.

10:30-10:45 a.m.
Grand Foyer

Morning Break

Enjoy this opportunity to grab a drink, catch-up with colleagues and visit our Sponsors and Exhibitors



DAY TWO SCHEDULE - CONTINUED

10:45-11:45 a.m.
Grand Ballroom

The Whole Community: It's About All of Us
Vance Taylor - California Governor's Office of Emergency Services



Objective 1:

Participants will be empowered with the knowledge needed to create more inclusive emergency operation plans.

Objective 2:

Participants will have an increased understanding regarding whole community considerations to broaden their perspective about inclusive emergency management.

Objective 3:

Participants will have a blueprint for California's inclusive planning model, which can be replicated and adjusted according to the scope and scale of all states/ jurisdictions/organizations.

11:45 - 1:15 p.m.
Pool/Patio Area



Lunch Break

Enjoy a casual lunch outside
and another opportunity to
mingle with friends and connect
with colleagues



1:15 - 2:15 p.m.
Grand Ballroom

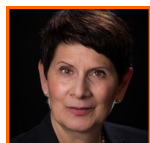
***Artificial Intelligence/Generative Artificial Intelligence:
Healthcare Exposures and Associated Liability***
Henry Yuan - Marsh



Generative artificial intelligence is certain to transform how healthcare is performed by providers and delivered to patients. The healthcare industry, through use of AI/GAI technology, is expected to see more positive change than any other. Ultimately, humans play a critical role in how safely this imminent transformation takes place. Join the Marsh panel to explore its potential use cases, existing limitations and the risk implications healthcare organizations need to consider before deploying such technology. The session will include discussion around potential claims and existing insurance coverage implications. Strategies and governance frameworks to successfully harness the benefits of AI/GAI will be outlined.

2:15 - 3:15 p.m.
Grand Ballroom

A Day in the Life of an Investigation
Joan M. Porcaro, RN, BSN, MM, CPHRM - WTW
Judy L. Klein, BS, PA, CHPRM, FASHRM - MedPro Group



The session will provide attendees with the necessary information and guidance to conduct a thorough clinical investigation. Speakers will provide attendees with key principles and methods for conducting an investigation, including first steps to take following the event, legal basics, disclosure, and conducting a root cause analysis. Whether you are a new or a seasoned risk management professional, this session will equip you with the tools you need to feel confident in your investigative strategies.



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DAY TWO SCHEDULE - CONTINUED

3:15 - 3:30 p.m.

Grand Ballroom

Afternoon Break

Stand up, stretch and say hello to friends and Sponsors.

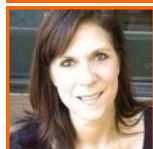
3:30 - 4:30 p.m.

Grand Ballroom

Ambulatory Care: Using Claims Data to Mitigate Risk

Heidi McCoy - Coverys

Marlene Icenhower - Coverys



- Identify the most common causes of claims in the ambulatory care setting.
- Summarize recommendations for reducing diagnostic error claims.
- Discuss strategies for enhancing patient engagement and communication.

5:00 - 6:30 p.m.
Patio/Pool Area

President's Reception

Event generously sponsored by:



DAY THREE - FRIDAY, MARCH 8, 2024

7:30 - 8:30 a.m.

Grand Foyer

Hot Breakfast



8:30 a.m.

Grand Ballroom

Day Three: Welcome and Opening Remarks

Kathy Lozano - CSHRM Board President

8:30 - 9:30 a.m.

Grand Ballroom

Patients Without Families, Ethical & Legal Consideration

Josh Hyatt, DHS, MBE, MHL, DFASHRM, CPHRM, CPPS - Coverys



Learning Objectives:

- (1) Explore ethical considerations surrounding unrepresented patients and practical approaches for consideration.
- (2) Discuss the legal and ethical options available to facilities with unrepresented patients.
- (3) Review the documentation expectations to mitigate loss and protect patient rights.

DAY THREE SCHEDULE - CONTINUED

10:45-11:45 a.m.
Grand Ballroom



Legislative Update
Jackie Garman, J.D. - CHA

This popular annual session provides an overview of new state laws and regulations specific to healthcare and of particular interest to healthcare risk managers.

10:30-10:45 a.m.
Grand Foyer

Morning Break

Enjoy a final chance to grab a drink, mingle with colleagues and visit our Sponsors and Exhibitors

10:45-11:45 a.m.
Grand Ballroom



Panel Discussion: Hot Topics and Ethical Concerns Risk Professionals Deal With

Kathy Lozano - UCSF Fresno Health Education Program

Rebecca Lowell, Esq.

Daniel Wainwright, Esq. - McCormick Barstow, LLP

11:45 a.m.
Grand Ballroom

Final Remarks, Thanks and Adjournment of 2024 Conference



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