

# **ASHRM Express 2021 Policies**

## **Payment Information**

Registrations will not be validated until your payment is received by ASHRM. If a payment is not received by the start of the ASHRM Express program, you will be required to pay by credit card to participate in the program.

Mail: Mail check payable to ASHRM

American Hospital Association 75 Remittance Drive, Suite 1885 Chicago, IL 60675-1885

**Pay Online**: Pay Online: Log into the ASHRM Express registration system to pay or modify your registration

## **Code of Conduct**

By registering, participants agree to follow COVID-19 safety protocols throughout the ASHRM Express event. Protocols may include but are not limited to wearing a mask at all times unless presenting or during meal/snack break, keep 6 feet physical distance from other attendees, frequent hand sanitation. ASHRM reserves the right to cancel the registration for those who refuse to follow identified protocols.

## **Cancellation Policy**

## **In-Person Programs**

All cancellation and refund requests for the HRM Certificate Programs (Modules 1-3) and the ERM Certificate Program must be made in writing to ASHRM@aha.org. All refunds will be provided in the original form of payment after the event concludes. Registration fees, less a \$100 cancellation fee, are refundable if written notice is received by email prior to Monday, July 5, 2021, at 4 p.m. CT. Payment to join or renew ASHRM membership is nonrefundable and nontransferable.

## Patient Safety Certificate Blended Learning Program

Registration fees for the Patient Safety Certificate Program, less a \$100 cancellation fee, are refundable if written notice is received no later than Wednesday, June 30, 2021 at 4 p.m. CT – this date is prior to the start of the self-study portion of the program.

# **Virtual Programs**

Registration fees for the CPHRM Exam Prep Course, less a \$100 cancellation fee, are refundable if written notice is received no later than Friday, July 23, 2021 at 4 p.m. CT – this date is prior to the start of the self-study portion of the program.

## **Membership**

Payment to join or renew ASHRM membership is nonrefundable and nontransferable.

### **Substitutions**

Registrants unable to attend may send an alternate. If the alternate is not a member of ASHRM and the original registrant is a member, the nonmember differential must be paid. The deadline for substitutions is Monday, July 5, 2021.

## **Special Accommodations**

If you require special accommodations, please contact ASHRM in advance at ASHRM@aha.org.

### **More Information**

Phone: (312) 422-3980 Email: ASHRM@aha.org Web: ASHRM.org/academy