

HRM CERTIFICATE PROGRAM

MODULE 3: ADVANCED FORUM IN HEALTH CARE RISK MANAGEMENT

FACULTY

DANN BROWN JD, CPPS, CPHRM, DFASHRM, DIRECTOR OF RISK MANAGEMENT, UNITYPOINT HEALTH SYSTEM**

Dann Brown, a US Army veteran, has a strong blend of formal education and practical experience upon which to draw. He currently serves as the head of the risk management department for the UnityPoint Health System where he is responsible for the design, implementation and oversight of the strategic and operational elements of their clinical risk management and claims programs.

Dann earned his degree in nursing from the Baptist School of Nursing and began his first job in an intensive care unit in 1994. He went on to earn a bachelor's in organizational management from John Brown University and a Juris Doctorate from the University of Houston. He holds certifications in both patient safety and healthcare risk management, as well as being a Distinguished Fellow of the American Society for Healthcare Risk Management.

Dann has been a regular presenter at national and regional healthcare risk management conferences, primarily concerning technology, social media and insurance topics. He was also a contributing author to the both the "Fundamentals of Healthcare Risk Management" and current "CPHRM Review Manual."

MARGARET GARRETT BSN, MED, JD, CPHRM, DFASHRM, PRESIDENT, GARRETT HEALTHCARE RISK MANAGEMENT CONSULTING

Ms. Garrett, BSN, MED, JD, CPHRM, DFASHRM, a Villanova University, College of Nursing graduate, was a Navy Nurse during the Vietnam Era. In addition to her nursing degree, Meg has a Masters in Counseling from the Citadel and her law degree from the University Of Maryland School Of Law. She recently resigned as Vice President of Risk Management and Chief Legal Counsel for the Johns Hopkins Health System where she provided legal and risk management advice for over 33 years. She was responsible for designing, implementing and overseeing all aspects of The Johns Hopkins Health System Risk Management Program/Department. This included six major United States hospitals, Johns Hopkins Home Care, Community Physicians, long-term care facilities, eight international hospitals and numerous clinics. In addition, she was responsible for development of an integrated approach to risk management and patient safety across the organization. She was an active member of many Hopkins Boards, in her role of Patient Safety, Ethics and Risk Management expert. She was the senior Legal Counsel for patient care and regulatory issues. She advised leaders, nursing medical staff on risk concerns, complex patient care matters, and legal and regulatory matters. She has a proven track record for preparing and coordinating for Joint Commission and other regulatory surveys. She was a valued member of the executive leadership team.

**denotes trainee faculty

Meg is currently the President of Garrett Healthcare Risk Management Consulting. She continues to provide risk management reviews and consultation to her clients and is active in legislative reform.

She continues to serve on The Johns Hopkins Hospital Clinical Ethics Committee and Consultation team. She provides educational programs in The Johns Hopkins School of Medicine and School of Nursing. In addition, she is adjunct faculty at the University of Maryland School of Law and mentored over 200 law students in the past thirty years. She is ASHRM faculty for the Advanced Risk Management module. She is a national and international speaker on risk management, nursing, patient safety and health care law issues.

In addition to her ASHRM Board role, Meg has held numerous leadership roles in the Maryland DC Society of Healthcare Risk Management including President of the Chapter. She continues to serve on many Boards and Committees including Healthcare for the Homeless, Villanova University Nursing Board of Consultants, Maryland Bar Lawyer Advocacy Committee, Maryland Bar Health Care Law Committee, Women's Memorial Veteran Board and the Johns Hopkins Academy. In addition to her family, her passion has always been safe and trusted Healthcare!

SHARON GROVES BSN, MSA, ARM, CPHRM, CPPS, DFASHRM, PRINCIPAL, GROVES RISK GROUP

With a vast healthcare knowledge garnered from more than 30 years in clinical practice, hospital administration, and consulting, Sharon provides comprehensive services to healthcare systems, hospitals, clinics, healthcare providers, and physicians. Her expertise includes consulting with clients about improving patient safety and quality/performance, identifying and evaluating potential liability exposure, developing and implementing risk management programs, and devising solutions to reduce or eliminate loss severity. She is the principal in her own consulting business, Groves Risk Group.

Sharon earned a bachelor's degree in nursing from Otterbein University and a master's degree in hospital administration from Central Michigan University. She is a long-term member of the American Society for Healthcare Risk Management (ASHRM) and various state chapters, as well as a faculty member for ASHRM's advanced module of the HRM Certificate Program. Sharon's professional designations include certified professional in healthcare risk management (CPHRM), certified professional in-patient safety (CPPS), associate in risk management (ARM), and distinguished fellow of ASHRM (DFASHRM). Sharon also is a frequent national speaker on risk management, patient safety and radiology risks.

SHEILA HAGG-RICKERT JD, MHA, MBA, DFASHRM, CPHRM, CPCU, DIRECTOR, ENTERPRISE RISK MANAGEMENT, PENN STATE HEALTH

Sheila Hagg-Rickert serves as Director of Enterprise Risk Management for Penn State Health. In this role, she is responsible for development of the health system's enterprise risk management philosophy and for the design, implementation and operation of the program.

Ms. Hagg-Rickert earned a bachelor's degree in history and political science from Iowa State University and a law degree from the University of Iowa. She holds master's degrees in business administration and health care administration and has completed a graduate certificate program in health care corporate compliance. She is a Distinguished Fellow of the American Society for Health Care Risk Management (ASHRM) and serves as team leader and faculty for the organization's enterprise risk management certification course.

A Certified Professional in Healthcare Risk Management, Ms. Hagg-Rickert is also a member of ASHRM's Enterprise Risk Management Task Force and faculty for its Healthcare Risk Management 3.0: Advanced Risk Management Forum course. She is a former member of ASHRM's board of directors. A frequent author and presenter on healthcare risk management, health law and enterprise risk management topics, Ms. Hagg-Rickert served as editor-in-chief and a co-author of "The Enterprise Risk Management Handbook for Healthcare Attorneys, 3rd edition" published by the American Health Lawyers Association served as vice chairman of the organization's enterprise risk management task force.

Ms. Hagg-Rickert has held senior risk management positions in both profit and not-for-profit healthcare organizations, as well as both acute care and long-term health care entities and as a health care risk management consultant and a senior executive in large insurance brokerage and consultancy firms, where she was dedicated to serving the needs of the health care industry. She has earned the Chartered Property and Casualty Underwriter designation.

KIMBERLY WILLIS MBA, CPCU, ARM, SENIOR VICE PRESIDENT, HEALTHCARE PRACTICE LEADER – HEALTHCARE US, SOMPO INTERNATIONAL

Kim serves as Senior Vice President and Practice Leader of SOMPO US Healthcare. She is responsible for all facets of the operation including strategy, profitability, underwriting guidelines, referral activity, distribution, and new product development. Prior to joining SOMPO, Ms. Willis served as Vice President, Field Underwriting for Berkley Medical Excess Underwriters. She was responsible for management of underwriting strategy, achievement of profitability and premium volume goals, and oversight of distributor relationships. Kim also served as Managing Director for a national brokerage. She managed a team responsible for the design, negotiation and broking of over \$500 million in healthcare professional liability premiums.

Kim earned her Bachelor of Science in Business Administration at the University of Missouri and a Masters of Business Administration at Maryville University. She holds the Chartered Property and Casualty Underwriter (CPCU) and Associate in Risk Management (ARM) designations. Kim continues to serve as a faculty member of the ASHRM Barton Modules Advanced Curriculum. She has served on ASHRM faculty since 2000. She also authored the risk financing chapter of the ASHRM Risk Management Handbook and served as subject matter expert for ASHRM's e-learning risk financing offering. Kim speaks frequently including presenting and co-chairing the PLUS Medical Malpractice Symposium.

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ELAINE ZIEMBA MHA, JD, VICE PRESIDENT AND CHIEF RISK OFFICER, STANFORD HEALTHCARE

Elaine currently is Vice President and Chief Risk Officer for the Stanford Healthcare/Stanford Medicine enterprise, responsible for the operational and strategic aspects of the enterprise's risk and claims management, risk financing and strategic risk initiatives. Elaine also serves as the Chief Executive Officer of The Stanford University Medical Network Risk Authority, LLC and as Executive Vice President of SUMIT – Stanford Healthcare's Bermuda domiciled captive insurance program. With over 30 years of healthcare risk and operational management experience, Elaine knows the on-going challenges and related opportunities the healthcare arena presents. She relishes those opportunities, particularly in the areas of strategic and operational risk management, risk financing structural design and enterprise risk management implementation. Throughout her career, Elaine has held senior leadership positions in both risk management and healthcare operations within large academic medical centers and multi-hospital system settings in New York and California. Additionally, Elaine held leadership positions within a national professional liability insurance company and a third party administration (TPA) firm. While she would like to say she has done and seen it all, the truth is clear to any of us within risk management – it is only the beginning! Elaine has a BA from the University of Maryland, a Masters in Healthcare Administration from The George Washington University and a JD from Golden Gate University in San Francisco.