ASHRM AMERICAN SOCIETY FOR HEALTHCARE RISK MANAGEMENT

safe and trusted healthcare

Reactive Response to Event

Physician or Third Party Professional to Staff Violence/ Harassment	Tools/Example Policies	Your Plan
❑ Prompt-comprehensive Incident response/investigation process • Clear, transparent peer review and other accountability structure • Led by leader from facility as well as leader from vendor/medical group • Administrative leave during investigation • Post-event background check to evaluate any changes compared to pre-employment screen • Document all communications; each step of the investigation and review process • Consider contract protections/termination clauses		
❑ Potential Regulatory Reporting Requirements: • Report to leadership at vendor company/medical group • Credentialing/Privileging Board • OSHA/ State Labor & Industries • Worker's Compensation program • Professional Licensing Board • Local Law Enforcement		
❑ Ensure Victim support		

Notes:

ASHRM | 155 N. Wacker Drive, Suite 400 | Chicago, IL 60606
Phone: (312) 422-3980 | Fax: (312) 422-4580 | E-mail: ashrm@aha.org