



American Society for Healthcare Risk Management
HRM WEEK
JUNE 18-22, 2018

Presented by



THE RISK AUTHORITY
STANFORD

HRM Week Talking Points

Healthcare Risk Management Week 2018 Presented by The Risk Authority Stanford is June 18-22. HRM Week is the American Society for Healthcare Risk Management's annual campaign to raise awareness of the importance of risk management and patient safety professionals. This year's theme, "Leading Together" celebrates the leadership that health care risk management professionals provide for their organizations. In an Enterprise Risk Management environment, the health care risk manager provides leadership through collaboration with stakeholders across the entire organization with the common goal of delivering safe and trusted health care.

I can talk to you about the work healthcare risk management professionals do to help their organizations eliminate preventable, serious safety events. Although risk managers work across a wide variety of healthcare organizations, you can find these common attributes among us:

- We are strategic, practical and see the big picture. We are the go-to professionals in a crisis.
- We communicate with patients' families; interact with physicians and clinical staff; educate medical staff, board members and senior leadership.
- We are committed to patient safety through identifying and eliminating risks that could lead to serious, preventable safety events.
- We bring expertise to risk prevention and adverse event management.
- We protect the patient and our organization's balance sheet and reputation through proactive thinking and response management.
- We play an active role in a healthcare organization's clinical, risk financing, regulatory and business issues.

At my organization, I play a proactive role by working to identify and prevent patient safety risks. I am a go-to professional during adverse event management.

I work to promote effective communication at all levels of my organization including healthcare providers, patients, families and communities.