

PATIENT SAFETY CERTIFICATE PROGRAM

PATIENT SAFETY 2

FACULTY

GERI AMORI, PH.D., ARM, CPHRM, DFASHRM, VICE PRESIDENT FOR ACADEMIC AFFAIRS, COVERYS

Geri Amori is the Vice President for Academic Affairs for Coverys based in Boston, Massachusetts. In that role, Dr. Amori develops, analyzes and coordinates professional development/education programs for healthcare provider organizations, insurers, brokers, associations, and consumer organizations nationally. In addition, she presents, teaches, coaches, and facilitates educational programs about Risk Management and Patient Safety issues. Having taught psychology and communication skills at the graduate and community college level, her area of passion and expertise is in all aspects of human interactive interface. Dr. Amori has served as Vice President for the Education Center of the Risk Management and Patient Safety Institute, Principal of Communicating HealthCare, and as Risk Manager for Fletcher Allen Health Care in Burlington, Vermont. Prior to joining the Risk Management field in 1989, she served as Psychopharmacology Clinic and Research Coordinator with University Associates in Psychiatry at the University of Vermont. Dr. Amori received a Ph.D. in Counselor Education from the University of Florida and an MS in Counseling and Human Systems from Florida State University. She is an active member of the American Society for Healthcare Risk Management (ASHRM) and is a past president of the society. She is the 2004 recipient of the coveted ASHRM Distinguished Service Award and three time recipient of the ASHRM Journal Author Excellence Award. A CPHRM and Distinguished Fellow in the American Society for Healthcare Risk Management, Dr. Amori is also the past president of the Northern New England Society for Healthcare Risk Management. Dr. Amori is the author of the chapter on communicating with patients and families for the 6th edition of the Risk Management Handbook for Healthcare Organizations, as well as publications on Disclosure of Unanticipated Outcomes, Office Practice Risk Management, Communication issues in Root Cause Analysis, and more.

GERI SCHIMMEL RN, BSN, MS, LHRM, CPPS, DIRECTOR OF THE PATIENT SAFETY PARTNERSHIP (PSO) FOR BAPTIST HEALTH

Geri Schimmel is Director of the Baptist Health Patient Safety Partnership (PSO) a component patient safety organization certified by AHRQ. In addition to the PSO role in data tracking/trending/and analyzing, the department coordinates the proactive patient safety campaign across Baptist Health including overseeing the work of the Baptist Health Patient Safety Simulation Lab. Geri has over 25 years of clinical nursing and corporate consultant experience. In 2000, her focus on patient safety began. She is a member of the ASHRM patient safety faculty and frequently speaks at national seminars on patient safety/risk management. Memberships include ANA, NPSF, FSHRMPS, and ASHRM.