

HRM CERTIFICATE PROGRAM

MODULE 3: ADVANCED FORUM IN HEALTH CARE RISK MANAGEMENT

ACTIVE FACULTY

MARGARET GARRETT BSN, MED, JD, CPHRM, FASHRM, CHIEF LEGAL OFFICER AND PRACTICE GROUP LEADER FOR RISK, REGULATORY, ETHICS AND PATIENT CARE, SENIOR DIRECTOR OF RISK MANAGEMENT, JOHNS HOPKINS HEALTH SYSTEM

Ms. Garrett, BSN, MED, JD, CPHRM, FASHRM, a Villanova University, College of Nursing graduate, was a Navy Nurse during the Vietnam Era. Currently she is responsible for designing, implementing and overseeing all aspects of The Johns Hopkins Health System Risk Management Program/Department. This includes six major United States hospitals, Johns Hopkins Home Care, Community Physicians, long-term care facilities, eight international hospitals and numerous clinics. In addition, she is responsible for development of an integrated approach to risk management and patient safety across the organization. She is an active member of many Hopkins Boards, in her role of Patient Safety, Ethics and Risk Management expert. She is the senior Legal Counsel for patient care and regulatory issues. She advises leaders, nursing medical staff on risk concerns, complex patient care matters, and legal and regulatory matters. She has a proven track record for preparing and coordinating Joint Commission and other regulatory surveys. She is a valued member of the executive leadership team. She oversees the attorney on-call program and mentors junior attorneys and risk managers. She provides educational programs in The Johns Hopkins School of Medicine and School of Nursing. In addition, she is adjunct faculty at the University of Maryland School of Law and mentor to over 200 law students in the past thirty years. She is a founding member of the American Association of Nurse Attorneys. She is a national and international speaker on risk management, nursing, patient safety and health care law issues.

DAN GROSZKRUGER JD, MPH, CPHRM, DFASHRM, PRINCIPAL, RSKMGMT.INC

Dan Groszkruger leads **rskmgmt.inc**, a consulting firm serving the healthcare risk management industry since 1994. Groszkruger is a healthcare attorney, a former hospital executive, risk manager and compliance officer. He draws on over four decades of professional experience to educate and train, evaluate risks, resolve disputes and further patient safety goals. He was formerly a Board member of the American Society for Healthcare Risk Management (ASHRM) and he served on the oversight committee for the Certified Professional in Healthcare Risk Management (CPHRM) program.

Groszkruger earned his Master of Public Health (MPH) degree in hospital administration from UCLA's Graduate School of Public Health, and began his professional career as a hospital administrator. He earned his law degree (JD) from the University of San Diego School of Law. He specializes in healthcare law, professional liability, licensing, and regulatory compliance. He holds honors in risk management, both as a Certified Professional in

Healthcare Risk Management (CPHRM), and as a Distinguished Fellow of the American Society for Healthcare Risk Management (DFASHRM). He is the principal in his own consulting business, **rskmgmt.inc**.

SHARON GROVES BSN, MSA, ARM, CPHRM, CPPS, DFASHRM, PRINCIPAL, GROVES RISK GROUP

With a vast healthcare knowledge garnered from more than 30 years in clinical practice, hospital administration, and consulting, Sharon provides comprehensive services to healthcare systems, hospitals, clinics, healthcare providers, and physicians. Her expertise includes consulting with clients about improving patient safety and quality/performance, identifying and evaluating potential liability exposure, developing and implementing risk management programs, and devising solutions to reduce or eliminate loss severity. She is the principal in her own consulting business, Groves Risk Group.

Sharon earned a bachelor's degree in nursing from Otterbein University and a master's degree in hospital administration from Central Michigan University. She is a long-term member of the American Society for Healthcare Risk Management (ASHRM) and various state chapters, as well as a faculty member for ASHRM's advanced module of the HRM Certificate Program. Sharon's professional designations include certified professional in healthcare risk management (CPHRM), certified professional in-patient safety (CPPS), associate in risk management (ARM), and distinguished fellow of ASHRM (DFASHRM). Sharon also is a frequent national speaker on risk management, patient safety and radiology risks.

SHEILA HAGG-RICKERT JD, MHA, MBA, DFASHRM, CPHRM, CPCU DIRECTOR, ENTERPRISE RISK MANAGEMENT, PENN STATE HEALTH

Sheila Hagg-Rickert serves as director of Enterprise Risk Management for Penn State Health. In this role, she is responsible for development of the health system's enterprise risk management philosophy and for the design, implementation and operation of the ERM program.

Sheila earned a bachelor's degree in history and political science from Iowa State University and a law degree from the University of Iowa. She holds master's degrees in business administration and health care administration and has completed a graduate certificate program in health care corporate compliance. She is a Distinguished Fellow of the American Society for Health Care Risk Management (ASHRM) and serves as team leader and faculty for the organization's enterprise risk management certification course.

A Certified Professional in Healthcare Risk Management, Sheila is also a member of ASHRM's Enterprise Risk Management Advisory Council and faculty for its Healthcare Risk Management 3.0: Advanced Risk Management Forum course. She is a former member of ASHRM's board of directors. A frequent author and presenter on healthcare risk management, health law and enterprise risk management topics, Sheila served as editor-in-chief and a co-author of "The Enterprise Risk Management Handbook for Healthcare Attorneys" published by the American Health Lawyers Association and has served as vice chairman of the organization's enterprise risk management task force.

Sheila has held senior risk management positions in both profit and not-for-profit healthcare organizations, as well as both acute care and long-term health care entities and as a health care risk management consultant and a senior executive in large insurance brokerage and consultancy firms, dedicated to serving the needs of the health

care industry. She has earned the Chartered Property and Casualty Underwriter designation and maintains an insurance license in the state of Texas.

KIMBERLY WILLIS MBA, CPCU, ARM, SENIOR VICE PRESIDENT, HEALTHCARE PRACTICE LEADER – HEALTHCARE US, SOMPO INTERNATIONAL

Kim serves as Senior Vice President and Practice Leader of SOMPO US Healthcare. She is responsible for all facets of the operation including strategy, profitability, underwriting guidelines, referral activity, distribution, and new product development. Prior to joining SOMPO, Ms. Willis served as Vice President, Field Underwriting for Berkley Medical Excess Underwriters. She was responsible for management of underwriting strategy, achievement of profitability and premium volume goals, and oversight of distributor relationships. Kim also served as Managing Director for a national brokerage. She managed a team responsible for the design, negotiation and broking of over \$500 million in healthcare professional liability premiums.

Kim earned her Bachelor of Science in Business Administration at the University of Missouri and a Masters of Business Administration at Maryville University. She holds the Chartered Property and Casualty Underwriter (CPCU) and Associate in Risk Management (ARM) designations.

ELAINE ZIEMBA MHA, JD, VICE PRESIDENT AND CHIEF RISK OFFICER, STANFORD HEALTHCARE

Elaine currently is a member of the Stanford Healthcare Senior Leadership Team, responsible for the operational and strategic aspects of the enterprise's risk and claims management, risk financing and strategic risk initiatives. Elaine also serves as the Chief Executive Officer of The Stanford University Medical Network Risk Authority, LLC and as Executive Vice President of SUMIT – Stanford Healthcare's Bermuda domiciled captive insurance program. With over 30 years of healthcare risk and operational management experience, Elaine knows the ongoing challenges and related opportunities the world of healthcare presents. She relishes those opportunities, particularly in the areas of strategic and operational risk management, risk financing structural design and enterprise risk management implementation. Throughout her career, Elaine has held senior leadership positions in both risk management and healthcare operations within large academic medical centers and multi-hospital system settings in New York and California. Additionally, Elaine held leadership positions within a national professional liability insurance company and a third party administration (TPA) firm. While she would like to say she has done and seen it all, the truth is clear to any of us within risk management – it is only the beginning! Elaine has a BA from the University of Maryland, a Masters in Healthcare Administration from The George Washington University and a JD from Golden Gate University in San Francisco.