

Sunday, Sept. 25

Time	Session/Event	Location
10 AM – 5 PM	Registration	Hilton
10 AM – 7 PM	Registration	Convention Center
10 AM – 7 PM	Bookstore	Convention Center
11:30 AM – 1:30 PM	Chapter Leader Meeting	Hilton
1:30 – 2:30 PM	First Time Attendee Orientation	Hilton
3 – 5 PM	Business Meeting and Opening Keynote: David McNally, CPAE <i>Sponsored by Beazley</i>	Hilton-Orlando Ballroom
5 – 7 PM	Welcome Reception and Exhibition Hall opening	Exhibit Hall SB

Monday, Sept. 26

Time	Session/Event	Location
7:30 – 9 AM	Exhibit Hall/ Bite-Size Learning	Exhibit Hall SB
7:30 AM – 5 PM	Registration	Convention Center
7:30 AM – 6 PM	Bookstore	Convention Center
9 – 10 AM	Concurrent Sessions	Convention Center
10:15 – 11:15 AM	Concurrent Sessions	Convention Center
11:30 AM – 1:30 PM	Exhibit Hall/ Bite-Size Learning	Exhibit Hall SB
1:45 – 2:45 PM	Concurrent Sessions	Convention Center
3 – 4 PM	Concurrent Sessions	Convention Center
4 – 6 PM	Reception in the exhibit hall	Exhibit Hall SB
6:30 – 10 PM	RL Solutions 'Journey On! Party' (Invitation Only)	Offsite: Disney

Tuesday, Sept. 27

Time	Session/Event	Location
7 – 8 AM	Physician Breakfast (Invitation Only)	Hilton
7:30 – 8:30 AM	Breakfast	Hilton
8:30 – 10 AM	Keynote Panel <i>Sponsored by Datix</i>	Hilton-Orlando Ballroom
10 AM – 2 PM	Registration	Convention Center
10 AM – 5:30 PM	Bookstore	Convention Center
10:30 – 11:30 AM	Concurrent Sessions	Convention Center
11:30 AM – 2 PM	Exhibit Hall/ Bite-Size Learning	Exhibit Hall SB
2 – 3 PM	Concurrent Sessions	Convention Center
3:30 – 4:30 PM	Concurrent Sessions	Convention Center
4:45 PM – 6:15 PM	Session Sponsored by Datix	Convention Center

Wednesday, Sept. 28

Time	Session/Event	Location
7:30 – 8:30 AM	Breakfast	Hilton
7 – 8:30 AM	Volunteer Breakfast	Hilton
7:30 – 12:30 AM	Bookstore	Hilton
8:40 – 9:40 AM	Keynote: Ana Navarro and Erik Rasmussen	Hilton-Orlando Ballroom
9:45 – 10:45 AM	Keynote: Allan Frankel, MD and Michael Leonard, MD	Hilton-Orlando Ballroom
10:45 – 11:15 AM	Break	
11:15 AM – 12:30 PM	Closing Keynote: Leeza Gibbons <i>Sponsored by RL Solutions</i>	Hilton-Orlando Ballroom
1:30 – 2:30 PM	CPHRM Exam Check-in	Hilton



American Society for Healthcare Risk Management

ASHRM 2016 ANNUAL CONFERENCE

September 25-28, 2016 Orlando, Florida

Locations and times subject to change.
Visit www.ASHRM.org/Annual for the most current information.

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September 25-28, 2016 Orlando, Florida

Monday, September 26 Concurrent Sessions

9:00 AM – 10:00 AM

M-02 NPSF Reciprocal Session

Speakers: Hala Helm and Barbara Braun

Location: 230A-C

M-03 Building Your Leadership Brand – How being more of who you are aligns to your Purpose

Speaker: Sarah McNally

Location: 220E-G

M-04 Screening, Stabilizing, and Transferring Psychiatric Patients under EMTALA

Speaker: Robert Bitterman

Location: 330A-D

M-05 ASHRM Physician Practice Playbook Presentation

Speakers: Pamela Popp

Location: 230EF

M-06 "Transaction Action" Be Ready Every Time You Hear: "We Bought, We're Starting, Building Or Selling..."

Speaker: Deana Allen, Maryann McGivney and Amy Johnson

Location: 230GH

M-07 Healing the Healer

Speakers: Michelle Kineer and Laurie Drill-Mellum

Location: 220BC

10:15 AM – 11:15 AM

M-08 Social Media – Do We "Like" It or Is It Insta-Trouble?

Speaker: John Serpe

Location: 230GH

M-09 Bigger, Faster, Stronger: Lessons Learned from RCA Improvement Process

Speakers: Aaron Hamilton and Vickie Lewis

Location: 230A-C

M-10 Beyond HROs: Managing Patient Safety and Risk through a Healthcare Collaborative Reliability Organization (HCRO) Model

Speakers: Lisa Ramthun and Scott Griffith

Location: 330F-H

M-11 Telemedicine and Telehealth: Risk Management and Regulatory Compliance Strategies

Speaker: Donna Jennings

Location: 330A-D

M-12 ERM: Get ready, set, GO!

Speakers: Brendan Williams and Jai Sharma

Location: 230EF

M-13 A Guide to Understanding, Communicating, and Influencing Professional Liability Results

Speaker: Jennifer Price and Lauren Inglis

Location: 220E-G

M-14 Improving Patient Safety on the Journey to Lean in Primary Care

Speaker: Tatum O'Sullivan

Location: 220BC

1:45 PM – 2:45 PM

M-16 Approaching Perinatal Safety: How to Avoid Getting Sued...Sometimes!

Speaker: Larry Veltman

Location: 230A-C

M-17 Communicating with Confidence Workshop Part 1

Speakers: Michelle Hoppes and Marsheila DeVan

Location: 230GH

M-18 Suicidal and Violent Patients: Risk Reduction Tips and Strategies

Speakers: Moira Wertheimer and Kristen Lambert

Location: 330A-D

M-19 MedStar Health Malware Event: Response and Reflection

Speaker: Melanie Osley

Location: 230EF

M-20 You Can Insure What? New Products for Billing Errors

Speakers: Larry Reback, Kelly Webster and Mark Field

Location: 220BC

M-21 AHRQ Reciprocal Session: Honesty is the Best Policy: AHRQ's CANDOR and the Importance of Open Communication

Speaker: Erin Grace

Location: 220E-G



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Monday, September 26 Concurrent Sessions

3:00 PM – 4:00 PM

M-17 Communicating with Confidence Workshop Part2
Speakers: Michelle Hoppes and Marsheila DeVan
Location: 230GH

M-22 What do you mean They want Metadata?
Speakers: Kathleen Hale, Richard Kidwell, Richard Federowicz and Ron Jones
Location: 330F-H

M-23 Building a Culture of Safety in 15 Minutes or Less
Speakers: Sandra Underhill and Giselle Krieger
Location: 230A-C

M-24 Legislative & Regulatory Update 2016
Speakers: Dan Groszkruger and Paul Smith
Location: 330A-D

M-25 Personalized Medicine: Mapping DNA and Risk Management Strategies
Speakers: Maureen Burke, Julie Radford, Benjamin Solomon and Gity Porjosh
Location: 230EF

M-26 Our Trust Saved Millions! A Five-year Lookback
Speakers: Lesli Parker, Brad Gabbard and Brant Poling
Location: 220BC

M-27 It's About Time: Why Sepsis Should Be on Your Agenda
Speakers: Pamela Popp and Josephine Wergin
Location: 220E-G

Tuesday September 27 Concurrent Sessions

10:30 AM – 11:30 AM

T-01 2016 Aon/ASHRM Hospital and Physician Professional Liability Benchmark Study
Speakers: Erik Johnson and Virginia Jones
Location: 330F-H

T-02 OH NO YOU DIDN'T? Behavioral Health Top Ten Safety Rules
Speaker: Monica Cooke
Location: 230A-C

T-03 Engineering a Risk Management Business Plan
Speakers: Karen Garvey and Cyndi Siders
Location: 220E-G

T-04 High Times: Recreational and Medical Marijuana and the Changing Landscape for Healthcare Providers and Hospital Administrators
Speaker: Jennifer Disner and Andrew Efaw
Location: 330A-D

T-05 ERM Advanced
Speaker: TBA
Location: 230EF

T-06 So You Think You're Covered: Analyzing and Understanding Different Coverage Options
Speakers: Amanda Mount, Ellen Quinn, Gwen Stokes and James Brent
Location: 230GH

T-07 Managing Distinctive Personality Types in the Behavioral Health and Aging Services Environments - Promoting Safe Outcomes
Speakers: Jose Guzman, Jonathan Rubin and Carol Doty
Location: 220BC



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Tuesday September 27 Concurrent Sessions

2:00 PM – 3:00 PM

T-08 Can We Talk? Communication Gaps Cause Patient Harm
Speakers: Dana Siegal and Gretchen Ruoff
Location: 330F-H

T-09 Active Shooter! Assessing Your Organization's Readiness
Speaker: Douglas Mitchell
Location: 230A-C

T-10 Communicating Risk to the Multi-Generational Workforce
Speaker: Judith Sands
Location: 220E-G

T-12 Transgender Care: Unique Risks, Unique Rewards
Speakers: Susan Boisvert and Rebecca Dalpe
Location: 230EF

T-13 Cyber Insurance: Tangible Risks and Virtual Coverage
Speaker: Michael Sacopulos
Location: 220BC

T-14 American Society for Healthcare Engineering (ASHE)
Reciprocal Session: Keeping Water Safe - Developing a
Management Program for Building Water Systems
Speaker: Jonathan Flannery
Location: 230GH

3:30 PM – 4:30 PM

T-15 Merging Outpatient Groups into your Risk
Management Plan
Speakers: Kevin Kelly, Bruce Whitmore, Peter Perdik
and Diane Bouffard
Location: 330F-H

T-16 ASHRM RCA Playbook Presentation
Speakers: Fran Charney and Faye Sheppard
Location: 230A-C

T-17 Effective Onboarding: A Risk Reduction Tool
Speakers: Krishna Lynch and Venus Buckner
Location: 220BC

T-18 Case Law Update 2016
Speakers: John West
Location: 330A-D

T-19 Advanced Practice Providers: Enhancing Their Roles,
Reducing Their Risks
Speakers: Robert Thompson
Location: 230EF

T-20 Measuring Risk Management In Healthcare Workers'
Compensation
Speaker: Richard Frese and Mindy Steichen
Location: 230GH

T-21 Sorry, Not Sorry: Tension between Transparency
and Liability?
Speakers: Kimberly Bailey, Marianne Plant, Deborah Parraz
Location: 220E-G

4:45 PM – 6:15 PM

Reduce Risks and Improve Outcomes - Learn from Safety
Incident Investigations and Data Analysis
Location: 230EF
Sponsored Session by Datix