



## BOOKING YOUR GROUND TRANSPORTATION

7 Day Advance Reservations Required

Please call 813-907-4455 or email [esantiago@saddlebrook.com](mailto:esantiago@saddlebrook.com)

**OPTION 1: Shared Ride Service** – up to 30 minute wait from the time baggage is claimed.

Available and Operates by Advance Reservation ONLY, operating hours are 6AM-11PM.

Our direct to resort Shared Ride Service is available at Tampa Airport for guests who reserve a seat in advance. The Shared Ride Reservations are grouped into 30 minute flight intervals and makes no other stops between the airport and Saddlebrook Resort. The cost is \$40 per person each way and billed to the hotel room of the guest. When booking your Ground Transportation, the information needed to reserve the Shared Ride Service is as follows: **Name, Cell Phone Number, Email Address (for confirmation purposes only), Arrival Date, Airline, Flight Number, and Exact Time of Arrival. If you would also like a return trip back to the Tampa Airport, please provide your Departure Date and Time (when the plane is scheduled to leave Tampa Airport).** We will in turn suggest a proper departure time from Saddlebrook Resort (based on time of day, peak traffic times, etc.). You will receive email confirmations for BOTH your arrival and departure reservations once they have been processed.

### For Airport Pick -Up:

The Shared Ride Service Chauffeur will call your cell phone 20-30 minutes after your flight shows landed on the airport monitors to explain the pick-up location. **If for some reason you do not hear from your driver, please call our Dispatch Cell Phone at 813-474-1111.** The Chauffeur will direct you to the closest exit from your airline, depending on the vehicle type he/she is driving at that time. The typical wait time at the airport is 30 minutes from the time you retrieve your luggage at Baggage Claim.

### Departing the Resort - Your Return Trip:

The Shared Ride Service is available to leave Saddlebrook Resort at the top of the hour, by reservation. You should meet your Chauffeur directly out front (outside) of the main lobby 5-10 minutes prior to your scheduled departure time. To be courteous to other guests, please be prepared to leave at the time you have reserved.

**OPTION 2: PRIVATE VEHICLE SERVICE (IF YOU ARRIVE IN TAMPA AFTER 11PM OR DEPART SADDLEBROOK BEFORE 6AM, OR SIMPLY PREFER THIS OPTION):**

This is a private vehicle with a personal chauffeur that leaves on the guest's schedule with no waiting at the airport. All private sedan services includes meet and greet by the chauffeur in baggage claim. The chauffeur will monitor the flight and meet the guest(s) in baggage claim with a name sign. **If for some reason you do not see your chauffeur at Baggage Claim level, please call our Dispatch Cell Phone at 813-474-1111.**

The chauffeur handles your luggage from door to door. The cost is \$85 each way for the sedan/chauffeur and billed to the hotel room of the guest. When booking your Ground Transportation, the information needed to reserve the Private Vehicle Service is as follows: **Name, Cell Phone Number, Email Address (for confirmation purposes only), Arrival Date, Airline, Flight Number, and Exact Time of Arrival. If you would also like a return trip back to the Tampa Airport, please provide your Departure Date and Time (when the plane is scheduled to leave Tampa Airport).** We will in turn suggest a proper departure time from Saddlebrook Resort (based on time of day, peak traffic times, etc.). You will receive email confirmations for BOTH your arrival and departure reservations once they have been processed.

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